

## PICTURES

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## The best ways to combat skills shortages



((01\_Christian\_Müller\_Grob-Werke.jpg))

Christian Müller, Chief Sales Officer at machine tool manufacturer Grob-Werke, believes that digitalization can "positively support and take care of certain tasks" in cases where there are too few skilled workers.

Photo: Grob-Werke GmbH & Co. KG

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**((02\_Alexander\_Kunz\_Trumpf.jpg))**

"In the past, automation was often purchased in order to reduce staffing levels. Companies are purchasing it today because they can't recruit the staff," says Alexander Kunz, Head of the Smart Factory unit at machine tool builder Trumpf.

Photo: Trumpf SE + Co. KG



**((03\_Trumpf\_Remote\_Support.jpg))**

Trumpf Remote Support allows the laser specialist's experts to connect to customers' machines or provide remote guidance via Visual Assistance and allow customers to solve problems themselves.

Photo: Trumpf SE + Co. KG



**((04\_Trumpf\_Visual\_Assistance.jpg))**

Remote diagnosis and troubleshooting: The Visual Assistance feature is integrated into laser specialist Trumpf's service app and allows Trumpf technicians to connect to customers' cell phone or tablet cameras.

Photo: Trumpf SE + Co. KG



**((05\_Jens\_Wulfsberg\_WGP.jpg))**

"Policymakers and the education system need to increase the shrinking pool of qualified workers," says Prof. Jens Wulfsberg, President of the German Academic Association for Production Technology (WGP).

Photo: Wissenschaftliche Gesellschaft für Produktions-technik



**((06\_Andre\_Wilms\_Nachwuchsstiftung\_Maschinenbau.png))**

"Qualified specialists are the guarantors of technological progress. If the digital transformation is to succeed, companies need to step up their initial and further training efforts significantly," explains Andre Wilms, Member of the "Youth Education and Development Foundation for Mechanical Engineering" Management Board.

Photo: Nachwuchsstiftung Maschinenbau gGmbH